

# Volunteer Training

All volunteers must complete nine hours of training and six hours of practicum before being scheduled for volunteer shifts. The training hours are broken down into three hour sessions. Training sessions are held at different times throughout the year, please check our website or contact the CCCAC for upcoming training dates and times.

Each training session will be facilitated by the CCCAC Program Director and a community partner. Training is meant to provide important information to volunteers to maximize their understanding of domestic and sexual violence, child abuse and stalking and the effects these acts have on children, adults and families. The volunteer training is designed to:

- Introduce you to the CCCAC including our policies, services and practices
- Educate you on issues related to domestic violence
- Explore conflict resolution techniques and critical thinking
- Promote self-awareness and values clarification
- Familiarize you with the roles, responsibilities and opportunities of becoming a volunteer

**“Without our volunteers we could not provide the safe and supportive environment we do. Through their time at the CAC, volunteers are making a huge difference in our community.”**

## Centre County Child Access Center

310 North Allegheny Street  
Bellefonte, PA 16823  
[www.childaccesscenter.com](http://www.childaccesscenter.com)

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P: 814-548-0034  
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## Centre County Child Access Center

### Volunteer Information



*Providing a safe and supportive environment for monitored custody exchanges and supervised visitation.*

# Child Access Center

## Our History

The Centre County Child Access Center (CCCAC) was created through a collaboration of community agencies and members in 2007. On Easter Sunday that year, a young mother was killed by her estranged ex-husband during a custody exchange. Under the leadership of Judge Thomas Kistler, community leaders and members turned their outrage and grief into action and created a safe and neutral location for parents to utilize for custody exchanges with the hope that another tragedy could be avoided. We plan to add additional services such as supervised visitation in the near future.

## Our Mission

**The Mission** of the Centre County Child Access Center (CCCAC) is to promote the physical and emotional security of children and their families and provide a safe and supportive environment for monitored custody exchanges and supervised visitation.

All policies and procedures have been designed to maximize the safety of adult and child victims of domestic violence. We strive to establish and maintain a relationship with all parties addressing their individual needs within the context of domestic violence.

## Hours of Operation

- Wednesdays 3:30 pm – 8:30 pm
- Fridays and Sundays 4:00 pm – 7:00 pm
- Additional days and times may available for select holidays based on available resources.



## Volunteer Opportunities

The CCCAC could not provide the services we do without the amazing volunteers who assist with all aspects of the program. Volunteers have the opportunity to assist with monitoring parents in the waiting area, supervising children in the play area or recording important exchange information.

With monitored custody exchanges occurring three days per week, volunteers can choose days that fit their schedule. Even if you only have one day a month to give, you could make a huge contribution to the safety and health of our community.

## Our Volunteers

Our volunteers come from communities throughout Centre County and from all walks of life. Some have been personally touched by domestic violence, others by separation or divorce, while others are committed to serving our community.

Our volunteers are supported by CCCAC staff. We strive to meet their needs and preferences.

**“I enjoy having the opportunity to help the children of my community. Their smiles and laughter fill my heart.”**

*~ Current Volunteer*

## Child Access Center Volunteer Requirements

- Be at least 18 years of age.
- Complete the required training
- Satisfactorily pass a criminal background check and receive Child Abuse clearance (costs covered by the CCCAC)
- Demonstrate a willingness and ability to relate to all cultural, ethnic, and socio-economic groups and diverse lifestyles.
- Demonstrate maturity, common sense and respect.
- Have the ability to express authority when appropriate.
- Have the ability to remain calm and in control when challenged.
- Be willing to and comfortable with asking for help and receiving feedback from others.
- Adhere to program’s confidentiality policies.
- Participate in three (3) hours of continuing education annually.
- Communicate effectively with CCCAC staff, volunteers and clients.